PREFACE ABOUT Q-PARK STRATEGY RESULTS OTHER INFORMATION OVERVIEWS

## CONTENTS

PREFACE	4
ABOUT Q-PARK	6
I Profile	6
I Quality in parking	7
I Review of business	8
I Review of sustainability	12
I Review of activities	14
I Future outlook	21
STRATEGY	23
I How we create value	23
I Materiality analysis	26
I Targets	27
I Sustainable development goals	28
RESULTS	30
I Performance highlights	30
I Our financial performance	32
I Our products and services	34
I Our innovations	42
I Our employees	50
I Our social engagement	52
I Our environmental impact	57
OTHER INFORMATION	61
I Risk management	62
I What we can do better	70
OVERVIEWS	71
I GRI Content Index	71
I Stakeholders	77
GLOSSARY	80

## Car fleet

Our car fleet is slowly changing as we replace diesel cars at the end of their useful life span.

## **Results**

In 2021 we retired another 20 diesel cars as their lease contracts expired. These vehicles were replaced with a mix of petrol, hybrid and all electric vehicles. Our fleet now consists of 24 PHEVs and 69 EVs.



