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OVERVIEWS

GRI CONTENT INDEX

For your convenience, where relevant, we have included links to the information and/or reference in the following tables. This functionality works both online and in the PDF.

Table 5: GRI Foundation

| GRI Index | Disclosure | Information and/or Reference |
|-----------------------------|---------------------------|------------------------------|
| Reporting principles | | |
| 101 | Foundation 2016 | |
| 101-1 | Stakeholder inclusiveness | Stakeholders |
| 101-2 | Sustainability context | How we create value |
| 101-3 | Materiality | Materiality analysis |
| 101-4 to 10 | Reporting principles | Applied |

Table 6: GRI General disclosures

| GRI Index | Disclosure | Information and/or Reference |
|-------------------------------|--|--|
| Organisational profile | | |
| 102 | General disclosures 2016 | |
| 102-1 | Name of the organisation | Q-Park BV |
| 102-2 | Activities, brands, products, and services | Profile and Review of business |
| 102-3 | Location of the organisation's headquarters | Maastricht, the Netherlands |
| 102-4 | Number of countries operating | Netherlands, Germany, Belgium, United Kingdom, France, Ireland and Denmark |
| 102-5 | Nature of ownership and legal form | Governance |
| 102-6 | Markets served | Profile |
| 102-7 | Scale of the reporting organisation | Profile |
| 102-8 | Information on employees and other workers | Our people |
| 102-9 | Supply chain | Supply chain |
| 102-10 | Significant changes to the organisation and its supply chain | Review of business |
| 102-11 | Precautionary Principle or approach | Risk management |
| 102-12 | External initiatives | CSR Code; OECD, UNGC, ILO, PRI, GRI, EU SDS and SDGs |
| 102-13 | Memberships of associations | Member of Vexpan and CROW, Member of the European Parking Council |
| Strategy and analysis | | |
| 102-14 | Statement from senior decision-maker | Review of business |
| 102-15 | Key impacts, risks and opportunities | Risk management |
| Ethics and integrity | | |
| 102-16 | Values, principles, standards, and norms of behaviour | Policies & Codes |
| 102-17 | Mechanisms for advice and concerns about ethics | Integrity Policy |

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|-------------------|--|---|
| 205 | Anti-corruption 2016 | |
| 205-1 | Operations assessed for risks related to corruption | Risk management |
| 205-2 | Communication and training about anti-corruption policies and procedures | " |
| 205-3 | Confirmed incidents of corruption and actions taken | 0 |
| 206 | Anti-competitive behaviour 2016 | |
| 206-1 | Legal actions for anti-competitive behaviour, anti-trust, and monopoly practices | Competition law policy |
| Governance | | |
| 102-18 | Governance structure of the organisation | Governance |
| 102-19 | Delegating authority | " |
| 102-20 | Executive-level responsibility for economic, environmental and social topics | " |
| 102-21 | Consulting stakeholders on economic, environmental, and social topics | Materiality analysis |
| 102-22 | Composition of the highest governance body and its committees | Organisation chart and Governance |
| 102-23 | Chair of the highest governance body | The chair of the highest governance body is not an executive officer at Q-Park BV |
| 102-24 | Nominating and selecting the highest governance body | The Supervisory Board (SB) is nominated by the SB and selected from a group of core investors. i. Financial stakeholders are involved. ii. Diversity in age, country of origin and cultural background is considered. iii. Independence from the portfolio company i.e. Q-Park BV is guaranteed. iv. CSR related expertise and experience is delegated to bespoke teams |
| 102-25 | Conflicts of interest | Integrity policy |
| 102-26 | Role of highest governance body in setting purpose, values, and strategy | CEO is chair of CSR committee |
| 102-27 | Collective knowledge of highest governance body | CSR committee, seminars, information sessions |
| 102-28 | Evaluating the highest governance body's performance | Annual self-assessment |
| 102-29 | Identifying and managing economic, environmental, and social impacts | Materiality analysis |
| 102-30 | Effectiveness of risk management processes | Risk management |

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| 102-31 | Review of economic, environmental, and social topics | Quarterly |
| 102-32 | Highest governance body's role in sustainability reporting | Executive Board |
| 102-33 | Communicating critical concerns | CSR Manager regular review |
| 102-34 | Nature and total number of critical concerns | 0, CSR Manager regular review |
| 102-35 to 39 | Remuneration & Compensation | No disclosures |
| Stakeholder engagement | | |
| 102-40 | List of stakeholder groups | Stakeholders |
| 102-41 | Collective labour agreements | Performance highlights |
| 102-42 | Identifying and selecting stakeholders | Stakeholders |
| 102-43 | Approach to stakeholder engagement | Stakeholders |
| 102-44 | Key topics and concerns raised | Materiality analysis |
| Reporting practice | | |
| 102-45 | Entities included in the consolidated financial statements | Annual Report |
| 102-46 | Defining report content and topic Boundaries | Materiality analysis |
| 102-47 | List of material topics | Materiality analysis |
| 102-48 | Restatements of information | 1 January to 31 December 2021, publication: 19 April 2022 |
| 102-49 | Changes in reporting | Governance, policies and codes |
| 102-50 | Reporting period | Annually |
| 102-51 | Date of previous report | 20 April 2021 |
| 102-52 | Reporting cycle | Annually |
| 102-53 | Contact point for questions regarding the report | cmc@q-park.com |
| 102-54 | Claims of reporting in accordance with the GRI Standards | This report has been prepared in accordance with the GRI Standards: Core option |
| 102-55 | GRI Content Index | GRI Content |
| 102-56 | External assurance | No external assurance |
| 207 | Tax | Annual Report |

Table 7: GRI Management approach & Topic-specific disclosures

| GRI Index | Disclosure | Information and/or Reference |
|------------------------------|---|---|
| Customer satisfaction | | |
| 103 | Material topics 2016 | |
| 103-1 | Explanation of the material topic and its boundary | Materiality analysis |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| 418 | Customer privacy 2016 | |
| 418-1 | Customer privacy | Privacy Policy. No substantiated complaints identified. |
| Own indicator | Google review | Customer satisfaction |
| Sustainable mobility | | |
| 103-1 | Explanation of the material topic and its boundary | Materiality analysis |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| Own indicator | Accessibility of city centres, hospitals and mobility inclusion | Accessibility |
| Own indicator | Park + Ride and micromobility | Mobility hubs |
| Own indicator | Smart contracts | Smart contracts |
| Own indicator | Strategic locations | Strategic locations |
| Digitisation | | |
| 103-1 | Explanation of the material topic and its boundary | Materiality analysis |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| Own indicator | Parking products | Parking products |
| Own indicator | Parking information | Parking information |
| Economic performance | | |
| 103-1 | Explanation of the material topic and its boundary | Review of business |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| 201 | Economic performance 2016 | |
| 201-1 | Direct economic value generated and distributed | Annual Report |
| 201-2 | Risks and opportunities due to climate change | Risk management |
| 201-3 | Benefit plan obligations and retirement plans | Annual Report |
| 201-4 | Financial assistance received from government | Annual Report |
| 203 | Indirect economic impacts 2016 | |
| 203-1 | Infrastructure investments and services supported | Annual Report |
| 203-2 | Significant indirect economic impacts | Private investments in infrastructure frees government expenses for allocation to other |

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| | | troubled areas of the economy, society or environment |
| Electrification | | |
| 103-1 | Explanation of the material topic and its boundary | Review of business |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| Own indicator | EV charging points | EV charging points |
| Cybersecurity | | |
| 103-1 | Explanation of the material topic and its boundary | Review of business |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| Own indicator | Cybersecurity awareness programme | Cybersecurity |
| Employee development | | |
| 103-1 | Explanation of the material topic and its boundary | Our people |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | What we can do better |
| 403 | Occupational health and safety 2016 | |
| 403-9 | Work-related injuries | Health & Safety |
| 404 | Training and education 2016 | |
| 404-1 | Average hours of training per year per employee | Training & Development |
| Energy consumption | | |
| 103-1 | Explanation of the material topic and its boundary | Our environmental impact |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| 302 | Energy 2016 | |
| 302-1 | Energy consumption within the organisation | " |
| 302-2 | Energy consumption outside the organisation | " |
| 302-3 | Energy intensity | " |
| 302-4 | Reduction of energy consumption | " |
| Urban liveability | | |
| 103-1 | Explanation of the material topic and its boundary | Materiality analysis |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| Own indicator | Sustainable urban mobility | Mobility hubs |
| Strategic partnerships | | |
| 103-1 | Explanation of the material topic and its boundary | Commercial programme |
| 103-2 | Management approach and its components | " |
| 103-3 | Evaluation of management approach | " |
| Own indicator | EV charging solutions | EV charging programme |

Not material

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|------------|--|
| 301 | Materials |
| 303 to 304 | Water, effluents and biodiversity |
| 306 to 308 | Waste, environmental compliance and supplier assessment |
| 401 to 402 | Employment and Labour / Management relations |
| 405 to 417 | Diversity, equal opportunity, non-discrimination, freedom of association, child or forced labour, security practices (security personnel trained in human rights policies or procedures), rights of indigenous people, human rights, local communities, supplier social assessment, public policy (political contribution), customer health and safety, and marketing and labeling |
| 419 | Socio-economic compliance |