
CONTENTS

PREFACE	4
ABOUT Q-PARK	6
Profile	6
Quality in parking	7
Review of business	8
Review of sustainability	12
Review of activities	14
Future outlook	21
STRATEGY	23
How we create value	23
Materiality analysis	26
Targets	27
Sustainable development goals	28
RESULTS	30
Performance highlights	30
Our financial performance	32
Our products and services	34
Our innovations	42
Our employees	50
Our social engagement	52
Our environmental impact	57
OTHER INFORMATION	61
Risk management	62
What we can do better	70
OVERVIEWS	71
GRI Content Index	71
Stakeholders	77
GLOSSARY	80

LED programme

We initiated our LED lighting transition programme in 2018. Over the past few years, we have invested considerably in refitting our parking facilities with energy-efficient fittings, smart controls and LED lighting. The accelerated investment enabled us to achieve ongoing savings and a lasting reduction in our carbon footprint.

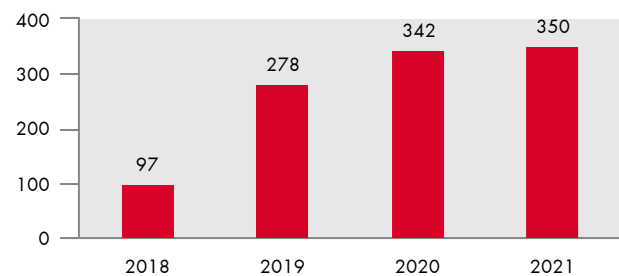
Our quality LED lighting with smart controls provides good lighting levels in all areas of our car parks. We have more light in pedestrian areas, lower light levels on the parking decks and varying transitional lighting at the barriers to allow motorists time to adjust their eyes to differences in light levels. Smart controls mean we can easily switch off lighting in parts of a car park that are not being used.

Results

In 2021, we completed our accelerated investment programme. Over the past four years we have installed

energy-saving LED lighting and smart lighting controls in 350 owned and long-leased parking facilities. The chart shows cumulative numbers.

Chart 16: PFs with energy-saving LED lighting



 LED – Proven energy efficiency.

 [Click here for our LED showcase.](#)

**We
Develop
Quality**

**Massive savings
on the energy bill**

