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RESULTS

PERFORMANCE HIGHLIGHTS

| | 2018 | 2019 | 2020 | 2021 |
|--|-----------|---------|---------|---------|
| General information | | | | |
| Total Parking Facilities (PFs) | ≈ 2,500 | 2,556 | 3,076 | 3,308 |
| Owned, Concession + Long-Leased (O+LL) PFs | 635 | 688 | 689 | 710 |
| Short-Leased PFs | 180 | 172 | 107 | 90 |
| Managed PFs | 138 | 151 | 209 | 283 |
| Total Parking Spaces (PSs) | | | | |
| Total Parking Spaces (PSs) | ≈ 454,000 | 547,481 | 571,166 | 649,189 |
| O+LL PSs | 281,801 | 282,008 | 286,870 | 291,920 |
| Short-leased PSs | 44,297 | 36,161 | 36,873 | 33,974 |
| Managed PSs | 71,216 | 150,668 | 148,315 | 217,797 |
| Energy consumption | | | | |
| O+LL PFs (kWh measured) | 547 | 544 | 517 | 518 |
| O+LL PSs (kWh measured) | 208,708 | 226,773 | 221,396 | 222,880 |
| Financial information | | | | |
| Underlying net revenue (x EUR million) | 652.8 | 674.0 | 486.6 | 520.0 |
| Underlying operating result (x EUR million) | 204.5 | 216.3 | 54.4 | 81.6 |
| Cash flow (x EUR million) | -34.7 | 220.8 | -45.5 | 100.2 |
| Total capital investment (x EUR million) | 109.0 | 147.2 | 78.3 | 84.9 |
| Revenue breakdown | | | | |
| Net revenue from parking activities (x EUR million) | 602.0 | 616.3 | 420.3 | 450.1 |
| Net revenue from short-term parking (x EUR million) | 475.5 | 479.0 | 282.0 | 319.7 |
| Net revenue from long-term parking (x EUR million) | 126.5 | 137.3 | 138.3 | 130.4 |
| Non-financial information | | | | |
| Average carbon footprint (kg CO ₂) per parking space | 119 | 105 | 91 | 93 |
| GWh consumed by O+LL PFs (measured) | 89.3 | 87.5 | 70.6 | 71.1 |
| kWh consumed per O+LL PS (measured) | 428 | 386 | 319 | 319 |
| Total GHG (tCO ₂) | 28,088 | 27,040 | 22,647 | 23,472 |
| Scope 1 (tCO ₂) | 2,825 | 2,724 | 1,949 | 2,281 |
| Scope 2 (tCO ₂) | 25,026 | 24,065 | 20,443 | 20,944 |
| Scope 3 (tCO ₂) | 237 | 251 | 255 | 248 |
| EV fleet and infrastructure | | | | |
| Car fleet e-cars | 53 | 55 | 62 | 69 |
| Car fleet diesels | 300 | 292 | 270 | 290 |
| EV charging points | 534 | 956 | 1,190 | 2,114 |
| Employees | | | | |
| Total number of employees | 1,562 | 1,503 | 1,430 | 1,878 |

| | 2018 | 2019 | 2020 | 2021 |
|--|--------|--------|--------|--------|
| Employees receiving regular general training | 860 | 1,070 | 920 | 1,394 |
| Employee training hours (average per year) | 21.4 | 20.9 | 12.6 | 16.5 |
| Employees with CLA | 53% | 47% | 48% | 37% |
| Number of work-related incidents | 49 | 57 | 43 | 58 |
| Number of work-related lost days | 917 | 743 | 749 | 866 |
| PFs offering 24/7 service | 962 | 1,011 | 1,053 | 1,063 |
| PFs offering online information | 729 | 741 | 762 | 786 |
| PFs offering online pre-booking | | 221 | 290 | 385 |
| PFs offering PRM parking spaces | 424 | 445 | 524 | 532 |
| PFs offering lifts | 284 | 370 | 437 | 450 |
| PFs offering CCTV | 250 | 285 | 301 | 308 |
| PFs offering EV charging points | 115 | 169 | 203 | 227 |
| PFs offering access to public transport | 110 | 160 | 204 | 209 |
| PFs offering ANPR (PaSS enabled) | | | 168 | 204 |
| PFs offering bicycle parking | 11 | 94 | 104 | 119 |
| PFs offering car sharing schemes | 32 | 32 | 28 | 33 |
| PFs dedicated to energy-saving lighting (mostly LED) | 97 | 278 | 342 | 350 |
| PFs dedicated to hospital parking | 56 | 57 | 59 | 67 |
| PSs dedicated to PRMs | 2,144 | 2,309 | 2,976 | 3,078 |
| POIs listed online (excl. FR 2018 & 2019) | 653 | 734 | 1,643 | 2,436 |
| Cities with five or more PFs | | 42 | 53 | 56 |
| Awards | 133 | 125 | 88 | 79 |
| Certifications | 7 | 9 | 10 | 10 |
| Customer satisfaction survey: season tickets | | | | 3 |
| Customer satisfaction survey: pre-booking | | | | 5 |
| Customer satisfaction survey: other | | | | 2 |
| Number of Google reviews received | 11,996 | 21,294 | 10,867 | 12,631 |
| Average score of Google reviews | 3.6 | 3.7 | 3.7 | 3.7 |