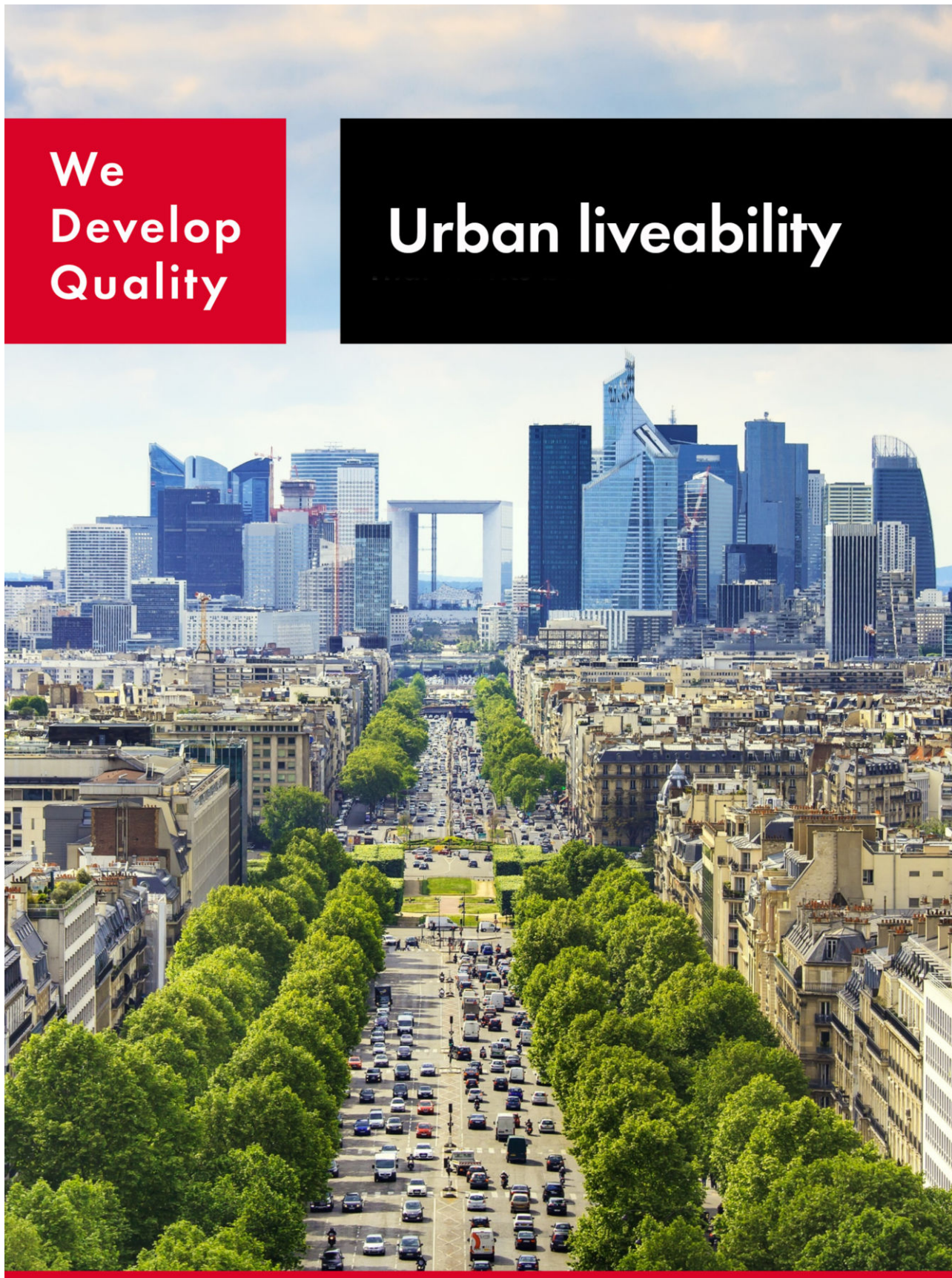


ANNUAL CSR REPORT 2021

We
Develop
Quality

Urban liveability



TARGETS

EU Green Deal

In 2021, Q-Park started preparations to ensure we conform to the revised EU Corporate Sustainability Reporting Directive (CSRD) and to give sufficient consideration to climate risk by reflecting on our exposure to climate change and adhering to the Taskforce on Climate-related Financial Disclosures (TCFD).

This includes setting targets and objectives for the coming 5 to 10 years, and introducing a 'double materiality perspective', meaning that we will report on how sustainability issues affect our business and about how we impact people and the environment.

Target setting

By the close of 2022, our CSR Programme will be signed off by management, enabling us to focus on relevant sustainability targets, and the associated risks and opportunities of climate change.

The following table shows a selection of KPIs related to our top 5 materiality topics. We will use the 2021 baseline for target setting, except for two KPIs which really demonstrate our ongoing commitment to sustainability for more than a decade.

Table 1: KPIs related to top 5 materiality topics

KPI	baseline	baseline date
Energy consumption		
kWh consumed per O+LL PS	589	2010
Percentage O+LL PFs kWh measured	73%	2021
Carbon footprint		
Carbon footprint per PS	190	2010
Digitisation		
PFs offering PaSS platform	204	2021
PFs offering online pre-booking	385	2021
Sustainable mobility		
PFs offering public transport	209	2021
PFs offering bicycle parking	119	2021
Electrification		
PFs offering EV charging points	227	2021
EV charging points	2,114	2021
Car fleet EV cars	69	2021
Employee development		
Employees receiving regular training	1,394	2021
Employee training hours (average per year)	16.5	2021
Work-related incidents	58	2021
Work-related lost days	866	2021