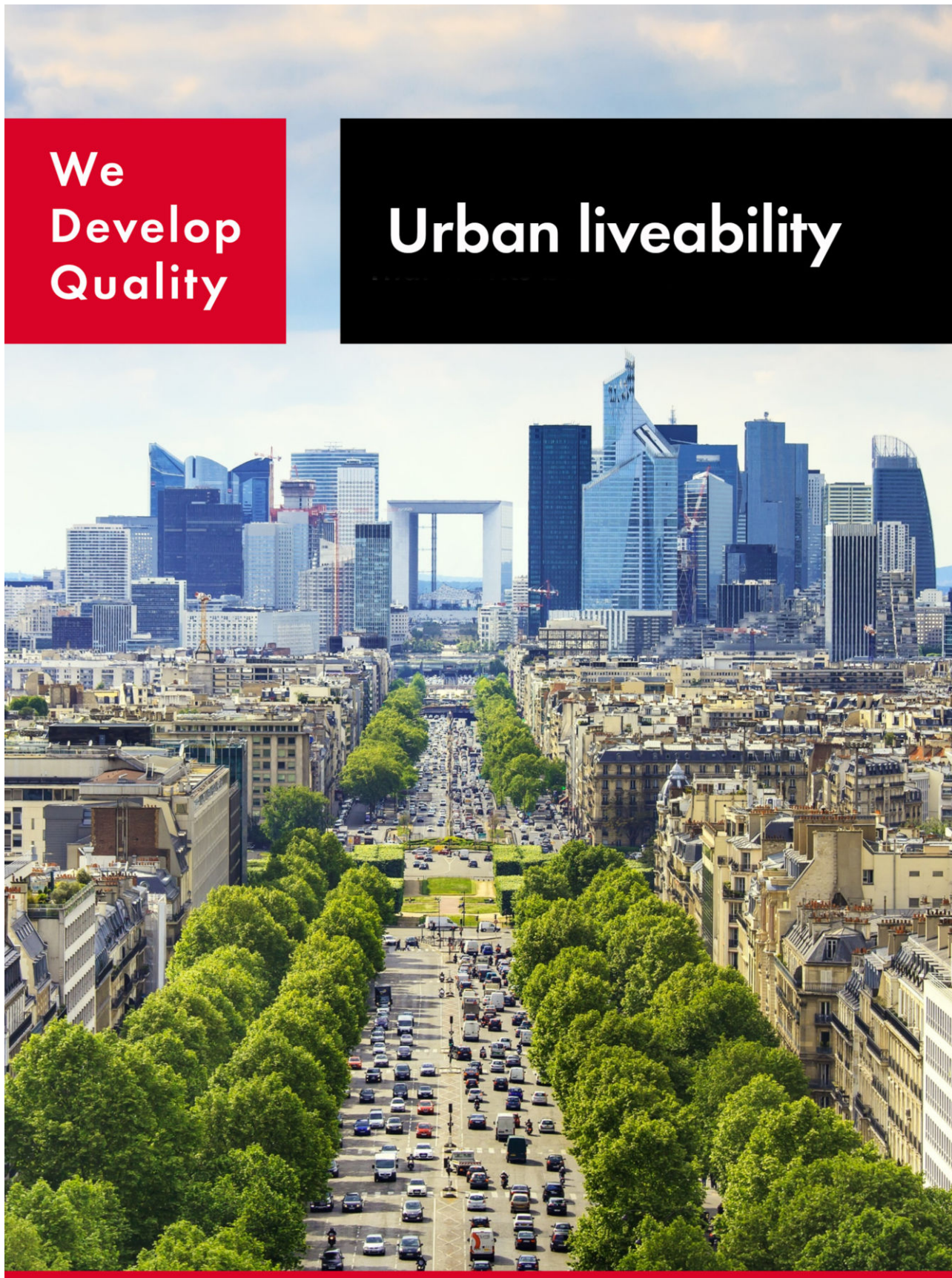


ANNUAL CSR REPORT 2021

We
Develop
Quality

Urban liveability



OTHER INFORMATION

Supply chain

Our parking services mainly consist of providing parking spaces in purpose-built parking facilities or in off-street car parks. This can be pay-on-exit parking behind barriers, or parking paid by means of Pay & Display parking tickets, or via a parking service app. We also offer customers the opportunity to pre-book a parking space.

As we don't produce goods but deliver a service, our supply chain mainly consists of PMS suppliers, real estate and operational maintenance suppliers. We also invest substantial amounts in ICT systems and business intelligence to prepare Q-Park for further digitisation and other developments. Most if not all suppliers are located in Western Europe.

Governance, policies and codes

All static information regarding Q-Park governance, policies and codes can be found on our corporate website as this information does not depend on the reporting year.

 [Click here for our Corporate governance.](#)

 [Click here for our Integrity Policy.](#)

 [Click here for our CSR Code.](#)

Changes in CSR reporting

In 2021, we let go of the Q-Park Liveability Model in favour of a more recognisable value creation model. By choosing a single model to give insights into our efforts, choices and impacts we aim to create an overview which is comprehensive yet easy to understand.

We value your feedback

We value your feedback on our Annual CSR Report 2021 as this will help us to further improve its quality. Should you have any questions or comments, please send them in an e-mail to cmc@q-park.com.